



## RESOURCE COORDINATION PLAN

MARCH 2016

The Central Florida Disaster Medical Coalition Resource Coordination Plan supports the State of Florida Comprehensive Emergency Management Plan. The State has a unified logistic section whose purpose is to collectively work to address critical logistics issues and actions that require multi-agency efforts and response. The process is outlined in the State Unified Logistics Plan. Links to these documents can be found on the coalition website.

The CFDMC Resource Coordination Plan outlines the guidelines the Coalition has developed to support state and local resource management plans, and to assist with resource coordination among coalition partners.

A Memorandum of Understanding for Coalition Member Organizations has been drafted (see Appendix A). During 2016, the Coalition will work with member organizations to vet and adopt the MOU and secure member organization signatures.

An analysis of member organization services and systems capable of deployment and use during the event of a medical surge event has been documented in the CFDMC Member Organization Summary. This will be updated annually (see Appendix B).

In the event of a medical surge event the following process will be implemented.

If a Coalition member organization needs assistance during a disaster response (staff, equipment, supplies, or other resources), the member organization submits a request to the County Emergency Operations Center (EOC).

The County EOC submits requests to the State EOC through the EM Constellation system or, if unavailable, any other form of communication.

Once a request has been received by the State EOC from a county, it is initially processed by the County Liaison Desk under the direction of the Operations Support Branch, who verifies the information. From there, it is assigned to the proper branch for tasking to the appropriate ESF. If the ESF can meet the provisions of the request, resource information is forwarded to the county EOC. If the ESF cannot provide the requested resources, it is then forwarded to the Logistics Section, who will work with either private vendors or through the Emergency Management Assistance Compact (EMAC) to secure the resources.

- If the resources are identified from private sources, the vendor information is given to the county emergency operations center.
- On behalf of the Central Florida Disaster Medical Coalition, the designated regional ESF8 point of contact will monitor member requests to the State ESF8 desk in EM Constellation. If the resource requested is readily available locally through other member organizations, the regional point of contact will notify the State ESF8 desk and the local requestor of the available local resources.
- If so directed by the State ESF8 desk, the regional point of contact will arrange for provision of the locally available resources to the requestor and document this in EM Constellation.

**Draft Memorandum of Understanding**  
**Between the Central Florida Disaster Medical Coalition (CFDMC)**  
**And \_\_\_\_\_**  
**(Member Organization)**

This MEMORANDUM OF UNDERSTANDING (MOU) is entered into between the Central Florida Disaster Medical Coalition (CFDMC), hereafter called CFDMC,

and

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Member Organization, hereafter called the Member Organization.

The parties are entering into this MOU with the intention that the Member Organization may provide certain services or support to CFDMC and its Coalition partners as described in this MOU.

**RECITALS**

**WHEREAS**, CFDMC desires to enter into an agreement with the Member Organization to provide disaster support services and resources to the Coalition and its partners,

**WHEREAS**, disasters or large scale planned events can tax or even overwhelm individual healthcare organizations quickly, and

**WHEREAS**, cooperation and support from a wide-range of healthcare organizations can mitigate the impacts of disasters or large scale planned events.

**NOW THEREFORE**, in consideration of the foregoing, the parties agree as follows:


The Member Organization will:

1. Commit to active membership in the Coalition in accordance with the Charter and Code of Conduct.
2. Appoint or assign a knowledgeable and authoritative individual as its point of contact for the Coalition. This person must have the authority and global perspective to commit the Member Organization's resources to a disaster response, within the capabilities of the Member Organization.

3. Agree to provide resources and/or support to other Coalition partners during large scale planned events or disasters, within the capabilities of the Member Organization. At no time will the Member Organization be expected to place themselves into a resource shortage to comply with this provision. The definition of "resource shortage" will be determined by the Member Organization based on their internal decision making process.
4. Provide information annually to the Coalition Member Organization Summary, identifying Member Organization available resources, including staff, supplies and equipment, and available space for storage of emergency supplies.

The CFDMC will:

1. CFDMC will provide resources and support to Member Organizations, including planning, training, exercises and the risk-based project funding process to enable Member Organizations to build preparedness and response capabilities.
2. CFDMC will track any resources provided by the Member Organization and 1) facilitate the return of any durable resources, and 2) seek reimbursement from the state for any consumable resources provided.

	
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Point of Contact	Executive Director
Title	Central Florida Disaster Medical Coalition
Address	
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## Appendix B

### Central Florida Disaster Medical Coalition Member Organization Summary March 7, 2016

<i>Member Organization</i>	<i>Essential Partnership Group</i>	<i>Organization Capabilities/Capacities</i>
Advanced Ambulatory Surgery Center	Specialty Support Provider (e.g. dialysis, pediatrics, urgent care)	Ambulatory care
American Renal Associations	Specialty Support Services	Dialysis
Avante at Mt. Dora	Long Term Care	Skilled nursing facility
Avante at Orlando	Long Term Care	Yearly, our EMP is reviewed as part of our licensure process. It is a detailed plan with plans for sheltering in place and if need evacuation to one or more locations. Each location is a reciprocal agreement for an evacuation. Our facility is 118 beds. We operate an 8 bed ventilator unit along with providing in-house dialysis up to 12 patients. We have an emergency generator that these units along with Dietary and laundry services are connected to.
Bert Fish Medical Center	Hospital	Acute care hospital
Brevard County Emergency Management	Emergency Management	Our department encompasses emergency management operations, 800 MHz public safety radio system administration, E911 administration, and address assignment.
Canaveral Fire Rescue	EMS	Medical Surge Tents MCI Trailer- 25 patients Mobile Command Post
Central Florida Health Alliance	Hospital	Leesburg Regional Hospital (330 license beds ) and The Villages Regional Hospital (277 license beds), In 2015, Radiation Oncology Services at The Villages Regional Hospital's Moffitt Cancer Center received full accreditation by the American College of Radiology.
Central Florida Regional Hospital	Hospital	Level II Trauma Center, CV services, Stroke Center Stemi Center Chest Pain Center
Central Florida Regional Hospital, Oviedo Emergency Room Department	Hospital	New hospital; emergency department only
City of Orlando Emergency Management	Emergency Manager	Coalition Partner
Community Health Centers, Inc.	Community Health Center	CHC can accommodate additional monitored refrigerated vaccine for storage at several of our Centers as we follow VFC guidelines.
DaVita Healthcare Partners	Specialty Support Provider (e.g. dialysis, pediatrics, urgent care)	Dialysis (statewide response team)
Critical Infrastructure Support Group	Private Entities	Logistics and Critical Communications Infrastructure. Support. Satellite, Network, Internet, Telephone and Land Mobile Radio Communications.
District 5 Medical Examiner's Office	Specialty Service Providers (dialysis, pediatrics, urgent care, District Medical Examiners, funeral directors, etc.)	Medical examiner

District 7 and District 24 Medical Examiner Office	Specialty Service Providers (dialysis, pediatrics, urgent care, District Medical Examiners, funeral directors, etc.)	Medical examiner
District 9 Medical Examiner's Office	Specialty Service Providers (dialysis, pediatrics, urgent care, District Medical Examiners, funeral directors, etc.)	Provide high quality death investigations in accordance with Florida Statutes, Florida Administrative Code, and Florida Medical Examiners' Practice Guidelines and forensic pathology services for the district covering Orange and Osceola Counties, Florida. The office has the capability to refrigerate and store approximately 150 decedents with the ability to expand our storage capacity by utilizing refrigerated trucks. We have three loading docks with a designated power supply for this purpose.
District 19 Medical Examiner Office	Specialty Service Providers (dialysis, pediatrics, urgent care, District Medical Examiners, funeral directors, etc.)	We are a forensic pathology office i.e. medical examiner's office. Triage of dead bodies after an event falls under the medical examiners jurisdiction. The answer is complex and depends on the capacity of each office to store bodies and the capacity of local funeral homes to receive them. We can store bodies in a mini-disaster i.e. about 25. After that we would hope that either a nearby jurisdiction or FEMORS can help. The other issue is body transport services which would be quickly overwhelmed. Due to limited storage capacity and administrative/technical availabilities, FEMORS and perhaps D-MORT provide the best solutions.
East Central Florida Regional Planning Council	Association	Health planning; provide support for training, exercises
Emergency Medicine Learning & Resource Center (EMLRC)	Other: Not for profit	Promoting and advancing emergency health care. EMLRC is an accredited provider of continuing medical education
Florida Emergency Mortuary Operations Response System (FEMORS)	Specialty Service Providers (dialysis, pediatrics, urgent care, District Medical Examiners, funeral directors, etc.)	Disaster Portable Morgue Unit Forensic Services Field Recovery of Human Remains
Florida Community Health Centers, Inc.	Community Health Center	We have CHC sites in 5 different counties. We are able to take patients from adjacent counties if necessary. We do not have emergency room type capability since we are a primary care office.
Florida Department of Health Children's Medical Services	Other: pediatric	The Florida DOH, Children's Medical Services (CMS) program provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical or developmental conditions require extensive preventive and maintenance care beyond that required by typically healthy children. CMS staff provide nursing and administrative support to the community in a disaster or catastrophic event by serving at special needs shelters, volunteer deployment in and out of state and assisting with special community health-related events.
Florida Department of Health in Brevard	Public Health	Local Health Department-Lead for ESF 8 to support all Health and Medical Staff SpNS, PODS and Local Distribution Sites
Florida Department of Health in Indian River	Public Health	Public health services
Florida Department of Health in Lake	Public Health	We do not have a strike team but have members on the regional strike teams for Environmental Health, Epidemiology and Special Needs Shelters
Florida Department of Health in Martin	Public Health	Public health services

Florida Department of Health in Orange	Public Health	The Florida Department of Health in Orange County maintains a cache of supplies and train to respond to a biological event including receiving the Strategic National Stockpile. Our staff are trained to assist in a Special Needs Shelter and we help the County maintain a cache of supplies for Shelter Deployment. We are trained in Incident Command and have developed an internal Incident Management Team. Staff are part of the Region V EPI Strike Team, Environmental Health Strike Team and Shelter Strike Team. DOH-Orange Manages the Central Florida Medical Reserve Corps for the 4 county area.(Brevard, Orange, Osceola and Seminole)
Florida Department of Health in Osceola	Public Health	DOH and Osceola County has a very strong ESF8 structure in place. Our partnerships are dynamic and we leverage our resources as a group. Both equipment and supplies, as well as human resources. With that being said, we have the ability within the county to come to aid of each other or the citizens of the county rapidly. Hospital Surge, Responder Health and Safety, Mass Fatality Management, Special Needs Sheltering, Infectious disease protocols are all capabilities within the county.
Florida Department of Health in Seminole	Public Health	Local public health providing limited primary care services and referrals to specialized medical care.
Florida Department of Health in St. Lucie	Public Health	DOH-St. Lucie works with and coordinates with partners within St. Lucie County to support health and medical response at the local level. Epidemiology and Environmental Health employees provide specialized capabilities as subject matter expert in their respective fields for all phases of emergency management. In addition staff can provide support to the county in a variety of disaster scenarios (examples: SpNS sheltering, alternate care sites, pandemics etc...)
Florida Department of Health in Volusia	Public Health	Local CHD responds to emergencies in the capacity of ESF-8/20 such as Environmental Health clean-up and monitoring, Special Needs Shelter staffing and monitoring of communicable diseases and mass prophylaxis distribution, if necessary. 97 Medical Reserve Corps Volunteers Strike Teams-Epidemiology, Environmental Health and Special Needs Shelter (Nursing)
Florida Division of Emergency Management	State Emergency Management	We support local EM during incidents through EM Constellation
Florida Health Care Coalition	Other: Business	A group of employers from Florida representing nearly 2 million covered lives, working toward a common goal. Our business interests are diverse – from school districts, city and county governments, and utilities to the world’s most famous theme parks! We all work toward a common goal -- the best quality health care for our community.
Florida Health Care Plans, Inc.	Private entities associated with healthcare	Florida Health Care Plans is a private entity associated with healthcare: Independent Licensee of the Blue Cross Blue Shield Association High-level Emergency Management Responses: *Infection Control and Disease Management: Will liaison with Public Health Department in the event of a disaster involving Bioterrorism or Community wide outbreak of infection. *Operations and Planning: Inspect the facilities to determine working conditions, i.e. power outages, downed wires, flooding, and notify Administration and Operations. *Pharmacy Operations: Remain in contact with the FHCP community liaison for additional needs within the community depending on the type of emergency. Administrator of Pharmacy Services will remain in contact with the Enterprise Operations Center within FHCP as well as with the designated liaison to the community command structure. *Practice Management: Provide access as appropriate for walk-in members injured during storm to ease ER visits at local hospitals. If facilities are damaged, assist in relocating providers and staff to other facilities. Staff will be reassigned if any facilities are down for a period of time.

		<p>*Quality Management: Ensures that components and contracted practitioners have an Emergency Management Plan in place. Answers AHCA inquiries regarding clinical risks or access issues for members. Arranges for critique of past incidents and responses. *Safety Operations: Annually review of emergency plans and assesses the needs and resources to maintain compliance with regulatory safety standards. Periodic drills of the Emergency Management Plans. Will coordinate with Operations and I.S. as needed to implement the employee hotline numbers, including the 800 number to be established by I.S.</p>
<p>Florida Hospital, includes:</p> <ul style="list-style-type: none"> <li>• Florida Hospital Orlando</li> <li>• Florida Hospital East</li> <li>• Florida Hospital Winter Park</li> <li>• Florida Hospital Kissimmee</li> <li>• Florida Hospital Altamonte Springs</li> <li>• Florida Hospital Celebration</li> </ul>	Hospital System	<p>We are a full service hospital offering all services except Trauma Center type services. We have a full service Emergency Room, STEMI Care, Stroke and Interventional Radiology as well as full service cancer care. Services also include; Clinical Services Cancer Cardiovascular Diabetes and Endocrinology Emergency Services General Surgery Imaging Labor and Delivery (OB) Laboratory Neuroscience (Neurology) Pathology (Lab Services) Rehabilitation Stroke Weight and Health Management Women's Health Wound Care and Hyperbaric Medicine Health &amp; Support Home Care Hospice Pastoral Care Support Groups</p>
Florida Hospital Association	Private entities (e.g. associations)	Provides technical assistance to Coalitions
Florida Hospital Fish Memorial	Hospital	<p>FHFM is a 175 licensed bed hospital. We have a 32 bed emergency department. We have capability and capacity to care for patients with general medical, progressive care, and critical care patients. We do not have pediatric, OB, neuro-surgery, and burn specialty. We are also not a PCI/STEMI hospital. Our general services also include inpatient and outpatient surgery. Our services include medical, surgical, urology, gynecology, critical care/pulmonologist, orthopedics, vascular, and GI.</p>
Halifax Health	Hospital	<p>Halifax Health Medical Center - Daytona Beach Halifax Health Medical Center is a Level II trauma center located on the east coast of Florida, offering the following services to the community: Emergency services, Psychiatric Services, surgical, post anesthesia and acute care, intensive care, patients requiring special equipment or other special care including oxygen, dialysis, occupational, speech therapy, clinical services to include cardiac services, GI Lab, laboratory services, radiology services, respiratory therapy, comprehensive inpatient and outpatient medical rehabilitation, and pharmacy services. Acute Care: 465 Adult Psych: 54 Comprehensive Medical Rehabilitation: 40 NICU Level 2: 9 TOTAL LICENSED BEDS: 568 Halifax Health Medical Center - Port Orange Halifax Health Medical Center of Port Orange (HHMCPO) has 80 licensed hospital beds. HHMCPO serves patients requiring the following needs: anesthesia, cardiology, colon and rectal surgery, emergency medicine, endocrinology, gastroenterology, general surgery, gynecology, hematology, internal medicine, nephrology, neurology, ophthalmology, oral/maxillo-facial surgery, otolaryngology, plastic surgery, podiatry, pulmonary medicine, radiology, urology, vascular surgery, lab and pharmacy services. Adult ICU: 8 Med/Surg/Telemetry: 72 TOTAL LICENSED BEDS: 80</p>
Health First (Cape Canaveral, Palm Bay, Holmes Regional, Viera Hospitals)	Hospitals	<p>We are an Integrated Delivery Network. We have 4 hospitals in Brevard County. 3 are community hospitals (Cape Canaveral, Palm Bay, Viera Hospitals) and one is Level 2 Trauma Center and our main Tertiary Care Hospital Holmes Regional Medical Center. We also specialize in Heart and Vascular surgery,</p>

		Neonatal ICU (level II). We a host trauma center for the Statewide Sparrownet Telemedicine imitative. This offers a portable High definition video and audio technology for video conferencing with hospitals to disaster scenes. There are 7 Sparrownet host Trauma and Burn Centers in the State who provide these services including 2 in our region. Orlando Regional Medical Center and Holmes Regional Medical Center.
Health Risks Consultants, Inc.	Private Entities	I am single person consulting Healthcare Risk Management, Emergency Management and Disaster Reponses company. I have implemented healthcare risk management programs to address infection control and blood borne pathogen education. I have implemented emergency management policy and procedures for medical practices and I have provided medical equipment to all parts of the healthcare industry and to the patient directly through my home medical equipment company (Parker Healthcare Products) <a href="http://www.parkerhealthcareproducts.com">www.parkerhealthcareproducts.com</a> I am a professional medical equipment provider in sales manufacturing, distribution and repair. I can direct lead and organize the implementation of medical equipment in an emergency status.
Indian River Fire Rescue	EMS	13 stations 12 ALS engines, 12 ALS ambulances, 1 BLS engine, Hazmat team, Water Rescue teams with 12' rib, 25' Boston whaler
Indian River Medical Center	Hospital	Acute care hospital
Lake County Emergency Management	Emergency Management	Emergency management
Lake County Emergency Medical Services	EMS	Emergency Medical Services – ALS emergency transport services
Lawnwood Regional Medical Center	Hospital	370 bed Level II Trauma Center, Level III NICU PICU Radiologic decontamination training
Leesburg Regional Medical Center	Hospital	Basic emergency care. No trauma, no NICU, no burn unit
Life Care Center of Palm Bay	Long Term Care	Capacity 141. Capabilities vary as per census
Life Stream	Behavioral & Mental Health	LifeStream is a comprehensive behavioral health organization providing a continuum of care ranging from psychiatric inpatient, residential, outpatient, case management and intervention programs for persons with severe mental illness, emotional/psychological problems and/or substance use disorders. We are the Baker Act receiving facility for Lake and Sumter counties. Referrals come from a variety of community stakeholders including law enforcement, the courts, probation, the school systems, clergy, family as well as self-referrals. LifeStream also provides integrated physical health services through two primary care clinics and recently was awarded a SAMHSA grant to initiate a three location in Clermont. LifeStream holds the regional contract with the Department of Children and Families (DCF) as the behavioral health disaster response provider for the counties of Lake, Sumter, Marion, Citrus and Hernando. Our clinical staff are training in Co-Occurring Disorders treatment philosophies and provide Trauma Informed based treatment strategies. LifeStream uses a variety of SAMHSA endorsed evidence based practice models germane to the treatment modality being delivered.
Martin Health System	Hospital	Hospital system
Nemours Children's Hospital	Hospital	Pediatric hospital (we do not have burn units nor are we a level 1 trauma center)
Northland, A Church Distributed	Faith-based	Our Disaster Response Team trains and responds to disasters, complementing and supporting government and emergency management agencies as they respond to communities in need. Our Church has a large Disaster Response Team that follows the NIMS model. Our teams capabilities include mobile kitchen,



		NOVA trained team members for emotional/ spiritual support, Shelter management team members, POD, Volunteer management, medical, debris removal, & minor home repair. Our team does not self deploy but will respond to a request for our services through EMS, other faith based organization, & government request.
Orange County Emergency Management	Emergency management	Emergency management
Orange County Fire Rescue	EMS	EMS services
Orange County Health Services	EMS	ESF8 Lead for Orange County
Orlando Fire Department	EMS	EMS services
Orlando Health, Inc. Includes: <ul style="list-style-type: none"> <li>• Orlando Regional Medical Center</li> <li>• Arnold Palmer Hospital for Children</li> <li>• Winnie Palmer Women's Hospital</li> <li>• South Seminole Hospital</li> <li>• Dr. Phillips Hospital</li> </ul>	Hospital System	Comprehensive overview at: <a href="http://www.orlandohealth.com/">http://www.orlandohealth.com/</a>  ORHS has the Region's only Level I trauma center and the Region's only pediatric trauma center
Orlando VA Medical Center	Hospital	As a federal medical facility, we have the capability of providing limited initial support to a local disaster, with medical staff support, emergency response equipment, as well as providing some casualty care to members in the community. We are in the process of completing the activation of the new hospital site at Lake Nona, which will have an Emergency Department and acute patient beds. The organization also maintains satellite clinics in 6 counties that can provide limited support to community disasters, as mentioned.
Osceola County Emergency Management	Emergency Management	Emergency Management
Osceola County Fire Rescue	EMS	EMS services
Osceola Regional Medical Center	Hospital	(Provisional) Level 2 Trauma Ortho/Spine/Neuro Chest Pain Center (interventional center + open heart) Stroke Center Level II NICU Behavioral Health
Parrish Medical Center	Hospital	Parrish Medical Center is a 210-bed acute care hospital with Emergency Medical Services featuring cancer, cardiovascular, community, orthopedics and women's services., Infusion Center
Poinciana Medical Center	Hospital	Poinciana Medical Center is an acute care facility with 30 Inpatient Beds and 22 Emergency Room Beds.
Port Orange Rehabilitation Center	Long Term Care	We are a long term care facility, we admit long term care and acute rehab patients
Reedy Creek Emergency Services	EMS / Emergency Management	Reedy Creek Emergency Services provide Fire, Emergency Medical and Emergency Management Services to the Guests and Taxpayers with in the Reedy Creek Improvement District. This is accomplished with 7 fully staffed ALS Transport Units with an additional 4 units in reserve. 4 Four person Fire Engine Companies and 1 Special Operations Unit, 1 Fire Tower Unit.
The Salvation Army	Faith-based	The Salvation Army in Daytona Beach has an emergency/cold weather shelter and has the ability to access vehicles and our own

		disaster team based on need and approval from our headquarters. Canteen is able to be mobile with water/food on disaster sites.
Select Specialty Hospital – Orlando, Daytona Beach	Hospital	Select Specialty Hospital only receives patients that have been transferred from other hospitals. It is a Long Term Acute Care facility. It does not have an Emergency Department. It does not accept Baker Acted patients.
Seminole County Emergency Management	Emergency Management	Coordination for local agencies and first responders through the EOC
St. Cloud Regional Medical Center	Hospital	Acute care hospital
St. Lucie County Department of Public Safety & Communications	Emergency Management	Local emergency management / public safety
St. Lucie Medical Center	Hospital	Acute care hospital
State Medical Response Team 5	Emergency Management (ESF8 Asset)	Respond to local, regional, or statewide incidents or events to mitigate the impact of Medical Surge. Mobile Medical Communications truck with cross-patching capabilities
Treasure Coast Community Health	Community Health Center	Community Health Center
University of Central Florida (UCF) Emergency Management & Health Services	Other: University	We are an Office of Emergency Management, no special medical services. Dedicated EOC Mobile Command Trailer UCF has a Police Department UCF has Medical Research UCF has Medical School and academic program UCF has a UCF Health Center UCF is one of the regions POD sites.
Vista Clinical Diagnostic LLC	Support Service Providers (laboratories, pharmacies, blood banks, poison control, etc.)	We are a Clinical and Pathology reference laboratory providing a full scope of services covering most common ordered chemistry, hematology, microbiology, molecular, urinalysis, and other diagnostic testing.
Vista Manor	Long Term Care	We provide short term rehab and long term care services
Volusia Community Organization Active in Disaster (COAD)	Other: volunteer organization	We are able to contact and organize volunteers during a disaster. We are especially well able to open and operate a Volunteer Reception Center, to register and assign volunteers to various emergency agencies in this area.
Volusia County Emergency Management	Emergency Management	We are a coordinating agency for resources.
Volusia County Emergency Medical Services (EMS)	EMS	Emergency Medical Services provider
Volusia Medical Reserve Corp (MRC)	Other: Volunteers	Medical Reserve Corp
Walgreens	Support Service Providers (laboratories, pharmacies, blood banks, poison control, etc.)	Private pharmacy chain
Wuesthoff Reference Laboratory	Hospital	CAP, State, CLIA, accredited full service reference laboratory that includes clinical, micro, and toxicology testing for Medical Examiners for numerous counties and FDLE DUI case work.
Wuesthoff Medical Center Rockledge	Hospital	Acute care hospital